SILVERSTONE SCHOOL PARKING CIC

REFUND POLICY

2024 GP PARKING

- We offer a full refund policy, of the ticket price, up until 7 days before the published event start date. After this point we are unable to offer a full refund as we start to incur costs relating to our car parking activities.
- All booking fees and donations are non-refundable.
- Our event start date is clearly stated on the sales platform, it is not the date of the ticket which has been purchased.

For 2024 GP Parking the event start date is Friday 5th July 2024.

• Our refund policy is summarised below:

Refund request received	2024	Refund
Up to 7 days prior to event start date	Up until	100% refund
	28/06/2024	
Between 7 days and event start date	Between 29/06/24	75% refund
	and 04/07/24	
After event start date	From 05/07/2024	50% credit for following year

- To be eligible for a refund you must use the email address which was used to purchase your tickets and include your ticket number(s) where possible. All refund requests must be sent to <u>silverstoneschoolsparking@hotmail.com</u>
- All refund requests will be processed within 3 5 working days of receipt of email.
- Silverstone School Parking will confirm your refund request via email.
- All refund payments will be performed via Square, our online payment provider, and deposited against the card used at the time of purchase.